

## **Refunds Policy**

## 1.0 Purpose:

Lakeridge Health Foundation (the "**Foundation**") is a leader in fundraising and committed to following all rules and regulations regarding tax receipting set out by the Canadian tax authority, Canada Revenue Agency. All donations are normally non-refundable and non-transferable. Exceptions to this policy may be made by the Chief Executive Officer upon receipt of sufficient evidence to support such a change.

In the case of the Monthly Giving Program, the agreement may be adjusted or cancelled at any time, subject to 5 business days' notice prior to the next processing date, by contacting Lakeridge Health Foundation at <a href="mailto:foundation@lh.ca">foundation@lh.ca</a> or calling (905) 433-4339. The donor has the right to receive reimbursement for any debit that is not authorized.

This is a public document in the 'Accountable to You' section of the website.