

Refunds Policy

Department	Finance	Policy No.	FIN-07
Category	Data Management	New	March 6, 2015
Reviewed by	Senior Management Team	Reviewed Reviewed	(X) November 1, 2022 (X) February 11, 2026
Approved by	Chief Executive Officer	Dates Approved	(X) December 30, 2015 (X) January 11, 2023 (X) April 1, 2026

1.0 Purpose:

Lakeridge Health Foundation (the “**Foundation**”) is a leader in fundraising and committed to following all rules and regulations regarding tax receipting set out by the Canadian tax authority, Canada Revenue Agency. All donations are normally non-refundable and non-transferable. Exceptions to this policy may be made by the Chief Executive Officer upon receipt of sufficient evidence to support such a change.

In the case of the Monthly Giving Program, the agreement may be adjusted or cancelled at any time, subject to five business days’ notice prior to the next processing date, by contacting Lakeridge Health Foundation at foundation@lh.ca or calling (905) 433 4339. The donor has the right to receive reimbursement for any debit that is not authorized.

This is a public document in the ‘Accountable to You’ section of the website.